



Aquarius Pools Client Satisfaction Survey (please circle)

- How would you rate the level of telephone service and initial contact?**

Excellent / Good / Average / Poor

- How was the overall level of service?**

Excellent / Good / Average / Poor

- How would you rate our staff's level of professionalism?**

Excellent / Good / Average / Poor

- Did you find the staff friendly and accomodating?**

Excellent / Good / Unsure

- Was our communication level to your satisfaction?**

Excellent / Good / Unsure

- Was the site left in a satisfactory condition each evening?**

Excellent / Good / Unsure

- Are you happy with the outcome of your pool?**

Excellent / Good / Unsure

- Would you recommend Aquarius Pools to your friends and/or family?**

Excellent / Good / Unsure

What did you like most about Aquarius Pools?

What did you like least about Aquarius Pools?

Do you have any suggestions for improving our business?

Would you mind writing a brief testimonial about our business including our service and workmanship? (For later use in promotional material, your name and address would be withheld due to privacy rules).